

ISPs shall include in the filing:

Name of filer

Ohio Telecom

Filer's FCC Registration Number (FRN)

0007747314

Trade name or DBA name under which the described ISP services are offered to consumers

Ohio Telecom

Type of ISP service (e.g., wired, mobile wireless, fixed wireless)

Fiber to the Home/Business

Brief description of service covered by the disclosure

Internet access via direct or GPON fiber

The effective date of the disclosure

12/20/18

Whether the submission is a new/first-time disclosure or an amendment to a prior submission

First Time

Certification of Filing Accuracy

Each submission shall include a completed certification of accuracy, stating the name and signature of a company official (e.g., corporate officer, managing partner, or sole proprietor) who certifies that he/she has examined the information contained in the disclosure and that all information contained in the submission is true and correct. See e.g., 47 CFR § 1.16.

I Verify under penalty of perjury that the foregoing is true and correct.

Executed on 20 Dec 18

Michael Christiansen

President



Substantive Disclosure Submission

Each submission shall address the categories of information listed in paragraphs 218 – 223 of the Restoring Internet Freedom Order – Network Management Practices, Performance Characteristics, and Commercial Terms, as detailed below. If the ISP does not engage in a specific activity listed below, the ISP should mark it as “Not Applicable” in its disclosure.

Network Management Practices

Blocking. Any practice (other than reasonable network management elsewhere disclosed) that blocks or otherwise prevents end user access to lawful content, applications, service, or non-harmful devices, including a description of what is blocked.

Not Applicable

Throttling. Any practice (other than reasonable network management elsewhere disclosed) that degrades or impairs access to lawful Internet traffic on the basis of content, application, service, user, or use of a non-harmful device, including a description of what is throttled.

We do not normally block any Internet traffic. Sometimes it is necessary to block groups of IP addresses to protect our network from hackers or attacks. In some cases this can block lawful content.

Affiliated Prioritization. Any practice that directly or indirectly favors some traffic over other traffic, including through use of techniques such as traffic shaping, prioritization, or resource reservation, to benefit an affiliate, including identification of the affiliate.

Not Applicable

Paid Prioritization. Any practice that directly or indirectly favors some traffic over other traffic, including through use of techniques such as traffic shaping, prioritization, or resource reservation, in exchange for consideration, monetary or otherwise.

Not Applicable

Congestion Management. Descriptions of congestion management practices, if any. These descriptions should include the types of traffic subject to the practices; the purposes served by the practices; the practices’ effects on end users’ experience; criteria used in practices, such as indicators of congestion that trigger a practice, including any usage limits triggering the practice, and the typical frequency of congestion; usage limits and the consequences of exceeding them; and references to engineering standards, where appropriate.

During a partial outage or a time of reduced capacity, customers are prioritized as follows: Dedicated fiber, Business fiber, Residential fiber.

Application-Specific Behavior. Whether and why the ISP blocks or rate-controls specific protocols or protocol ports, modifies protocol fields in ways not prescribed by the protocol standard, or otherwise inhibits or favors certain applications or classes of applications.

All real time traffic is given priority on the network, however there is enough capacity that this would not cause a slowdown to users of non real time services.

Device Attachment Rules. Any restrictions on the types of devices and any approval procedures for devices to connect to the network.

Not Applicable

Security. Any practices used to ensure end-user security or security of the network, including types of triggering conditions that cause a mechanism to be invoked (but excluding information that could reasonably be used to circumvent network security).

Not Applicable

Performance Characteristics

Service Description. A general description of the service, including the service technology, expected and actual access speed and latency, and the suitability of the service for real-time applications.

A description of services offered can be found at www.fiberhood.net. All GPON speeds are advertised as "up to", but customers can expect to achieve those speeds on net. Once the customer's traffic leaves our network we have no control. Dedicated fiber access customers can expect to achieve the advertised speeds. Fiber is an excellent service for real-time applications. Customers can expect latency between 2ms-10ms on net.

Impact of Non-Broadband Internet Access Service Data Services. If applicable, what non-broadband Internet access service data services, if any, are offered to end users, and whether and how any non-broadband Internet access service data services may affect the last-mile capacity available for, and the performance of, broadband Internet access service.

Not Applicable

Commercial Terms

Price. For example, monthly prices, usage-based fees, and fees for early termination or additional network services.

GPON fiber pricing is available at www.fiberhood.net. All services are flat rate pricing and include unlimited data. There are no contracts or installation fees.

Dedicated fiber pricing is available but pricing fluctuates based on the cost to install the service, length of contract, etc. This service includes a Service Level Agreement and guaranteed speeds.

Privacy Policies. A complete and accurate disclosure about the ISP's privacy practices, if any. For example, whether any network management practices entail inspection of network traffic, and whether traffic is stored, provided to third parties, or used by the ISP for non-network management purposes.

Bit rate graphs are typically maintained to monitor bandwidth usage on our core network and dedicated fiber customers. No traffic inspection is done unless the customer reports trouble and then the traffic data is only maintained until the trouble is resolved.

Redress Options. Practices for resolving complaints and questions from consumers, entrepreneurs, and other small businesses.

Customer experience is our #1 priority. All complaints and concerns are addressed. Our contact information is available at www.fiberhood.net